STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Manoa Cottage Too | CHAPTER 100.1 |
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| Address: 2035 Kamehameha Avenue, Honolulu, Hawaii 96822 | Inspection Date: July 18 & 19, 2019 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-8 Primary care giver qualifications. (a)(5) The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall: Have completed ARCH teaching modules that are approved annually by the department; FINDINGS PCG – No documented evidence of ARCH modules completion. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS PCG – No annual physical examination. Physical exam document did not indicate the individual performing the exam, nor the date of the exam (half of the document was missing). | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS PCG – No annual physical examination. Physical exam document did not indicate the individual performing the exam, nor the date of the exam (half of the document was missing). | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |

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| §11-100.1-10 Admission policies. (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission. Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it. FINDINGS Resident #2 – No level of care prior to readmission on 2/6/2019. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| §11-100.1-15 Medications (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #2 – "Cyanocobalamin 1000 mcg tablet, take 1 tab by mouth one time per day," ordered 7/16/2019; however, the February 2019 medication administration record noted the medication was started on 2/7/2019. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #2 – "Acetaminophen 325 mg tablet, take 2 tabs by mouth every 4 hours as needed for pain," ordered 2/6/2019 & 7/16/2019; however, the medication label noted, "2 tabs (650 mg) by mouth every 6 hours as needed" | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #2 – Medication orders for Entresto 49mg-51mg tab (sacubitril/valsartan) state, "1 tab orally twice daily, hold for SBP <110 or HR<70;" however, the medication administered multiple times despite the resident's pulse being <70. Parameters were not followed. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Medication orders for Losartan state, "Hold for SBP <120." Medication administered multiple times despite the resident's SBP being <120. Parameters were not followed. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| FINDINGS Resident #1 – Medication orders for Losartan state, "Hold for SBP <120." Medication administered multiple times despite the resident's SBP being <120. Parameters were not followed. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #2 – The medication administration record did not indicate that medications are crushed. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #2 – No monthly summary from February 2019 to June 2019. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |

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| §11-100.1-17 Records and reports. (f)(1) General rules regarding records: All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry; FINDINGS Resident #1 and #2 – Blue ink used on the April 2019 medication administration record. | PART 1 | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. FINDINGS Resident #2 – "Provide newspaper to him daily, newspaper is good for his memory/brain," ordered on 3/14/2019; however, there was no documentation that the order is carried out. | PART 1 | |
| | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| §11-100.1-52 Primary care giver requirements. (6) The licensee of a Type II ARCH facility acting as the administrator or the individual that the licensee has designated as the administrator, in addition to the requirements in section 11-100.1-8(a), shall: Be accountable for providing training for all facility personnel in the provision of resident care in conjunction with the principles of the social model. FINDINGS PCG – No evidence of accountability for providing training to facility personnel in the provision of resident care. • Staff, including direct care givers, were not familiar with who the PCG was. • Nurse manager has had no contact from the PCG. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-55 Nutrition and food sanitation. (1) In addition to the requirements in section 11-100.1-13 the following shall apply to all Type II ARCHs: A registered dietitian shall be utilized to assist in the planning of menus, and provide nutritional assessments for those residents identified to be at nutritional risk or on special diets. All consultations shall be documented; FINDINGS Resident #2 — No documented evidence that the Consultant RD was utilized to provide nutritional assessment for resident with dysphagia, and provide guidance on aspiration precautions and food & liquid recommendations made by the Speech Language Pathologist on 5/15/2019 and 5/31/2019. Last Consultant RD assessment was on 10/23/2018. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| §11-100.1-55 Nutrition and food sanitation. (2) In addition to the requirements in section 11-100.1-13 the following shall apply to all Type II ARCHs: All consultant dietitians shall provide special diet training for food preparation staff and ensure staff competency; FINDINGS No documented evidence that the facility utilized the Consultant RD to provide special diet training for food preparation staff. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| Licensee's/Administrator's Signature: _ |
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| Print Name: |
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